## "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

# GENERAL INFORMATION ABOUT THE HOTEL / ULTIMATE ALL INCLUSIVE CONCEPT

Name : CRYSTAL TAT BEACH GOLF RESORT & SPA

Class : 5 \*\*\*\*\*

Address : Belek-Üçkum Tepesi/Antalya

Telephone : + 90 242 710 26 00 + 90 242 710 26 00

Fax : + 90 242 725 44 17

Facility Area : 101.000 m<sup>2</sup>

Opening Date : 1993

Last Renovation : 2012

Hotel Buildings : 3 Hotel Buildings of 5 Floors

Named after the crystal clear waters of the Mediterranean, our hotel is constructed directly on the beach of Belek-Üçkum tepesi and is located only at 35 km from the Antalya International Airport, and at 45 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private fine pebble and sandy beach of 300 m length and as well as a variety of pools and aquapark. An area of 101.000 m<sup>2</sup>, the guests will find three buildings of five floors each, with a total capacity of 503 rooms.

In order to grant our guests a pleasant stay, our "Ultimate All Inclusive" concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called "cezerye" and a glass of Turkish sweet fruit drink called "sherbet". We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks during the day and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment).

120 rooms have sea view and all rooms have a balcony or terrace. They are comfortably decorated and designed for a superb holiday stay. Room amenities: parquet floor, electronic card locking system, central air conditioning and heating, satellite TV and music channel, mini bar, safe box, direct dial telephone, Wireless- Internet, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and shower / WC, 220 volt electricity supply. 6 handicapped rooms are available.

NUMBER OF ROOMS: 503 NUMBER OF BEDS: 1094

Standard Rooms:

Standart Room :2+1- Pax 23m2(425 rooms)

• Free in-room safes

• TV plus in-house movies	· W/ ··································		
Private Balconies	<ul><li>Wireless broadband Internet access</li><li>Soft drinks in mini bar</li></ul>	• Wake Up Service	
<ul> <li>Hairdryers</li> <li>Shower &amp; Bath</li> <li>Air Conditioning</li> <li>Special Access Room available</li> <li>Personal safe</li> </ul>	<ul> <li>Satellite and cable TV</li> <li>Multi-channel radio</li> <li>Centralized heating / air-conditioning</li> </ul>	<ul> <li>Mini Bar</li> <li>24 hrs Room Service</li> <li>Express Laundry</li> </ul>	
Family Rooms: Family Room : 2+2 Pax-31m2 ( Family Room with Bunk Beds : • Free in-room safes			
<ul> <li>Lcd-TV</li> <li>Private Balconies</li> <li>Hairdryers</li> <li>Shower</li> <li>Air Conditioning</li> </ul>	<ul> <li>Wireless broadband Internet access</li> <li>Soft drinks in mini bar</li> <li>Satellite and cable TV</li> <li>Multi-channel radio</li> <li>Controlized basting / air</li> </ul>	<ul> <li>Wake Up Service</li> <li>Mini Bar</li> <li>24 hrs Room Service</li> <li>Express Laundry</li> </ul>	
<ul> <li>Special Access Room available</li> <li>Personal safe</li> </ul>	• Centralized heating / air- conditioning	• Express Laundry	

Standard Rooms with Bunk Beds:

Standart Room with Bunk Beds:3+2- Pax 28m2(28 rooms)

Standart Room with Bunk Beds:2+2- Pax 23m2( 6 rooms)

• Free in-room safes

• TV plus in-house movies		
• Private Balconies	<ul><li>Wireless broadband Internet access</li><li>Soft drinks in mini bar</li></ul>	• Wake Up Service
• Hairdryers	Soft driftes in mini bar     Satellite and cable TV	• Mini Bar
• Shower & Bath	Multi-channel radio	• 24 hrs Room Service
• Air Conditioning	• Centralized heating / air-	• Express Laundry
• Special Access Room available	conditioning	r

• Personal safe

MEETING: 1 meeting room that can be split into three parts with the latest technological items.

SETUPS	SALOON	SALOON	SALOON	TOTAL
	PERGE	ASPENDOS	SIDE	PAX
THEATRE SETUP	24	180	36	240
CLASS SETUP	18	90	27	135
U SHAPED SETUP	14	26	16	56
Q 185 BANQUET SETUP	0	128	0	128
COCKTAIL SETUP	0	150	30	180

## SWIMMING POOLS:

			INDOOR			CHILDREN
COBRA	POOLS	S OUTDOOF	ł	SWEET W	ATER GAF	RDEM
			HEATHED	)		POOL
Х	Х	Х		Х	Х	
		Х		Х	Х	Х
			Х	Х		

OTHER INFORMATIONS:

A special children's pool with aqua-park and a shaded mini club with playground is available for children between 4 and 12 years. For children between 13 and 16 years, there is a junior club (01.06-01.09). Between 01.04 and 31.10 indoor pool is not heated.

OTHER ACTIVITIES Chargeable Hairdresser	Free Of Charge		
Shopping center	Turkish bath		
SPA center	Sauna		
Massage / Peeling	Steam room		
Doctor	Jacuzzi / Indoor	pool	
Dry cleaning	Parking		
Laundry	Safe		
Internet corner	Chaise longue, shade, chaise longue mattress at the pool and the beach		
Car rental			
Babysitting	Beach towel (with towel card / against deposit) Wireless internet connection – in the rooms, lobby and public areas.		
Private lodges at the beach	urcus.		
FOOD & BEVERAGE			
Chargeable Free Of Ch	rgeable Free Of Charge		
	A' la carte restaurants (1x per Person),		
Room service Mini bar (soft drinks / checked and refilled daily)			
SPORTS ACTIVITIES			
Chargeable		Free Of Charge	
Game room		5 Tennis courts (soft ground)	
Video games		Beach volleyball	
Billiards		Table tennis	
Tennis racket / Tennis ball		Fitness center	
Motorized and non-motor	rized water sports	Waterball /Aquarobic	
Golf (with reservation)		Aerobic / Stretching	

#### Darts / Boccia

Basketball

Shuttle service to "Tat Golf"

# TAT GOLF:

Golf course with 27 holes, located at only 800 m from the hotel, built beside the beach between a river and the Mediterranean Sea with amazing views over the Taurus Mountains.

PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

- Solar energy
- Natural gas
- Waste decomposition
- Recyclable materials
- Energy savers in the rooms
- Sensor devices for electricity and water saving
- $\neg$  Tennis Courts (with reservation)
- $\neg$  There are booking and transfer facilities to the Golf Courses offered.
- $\neg$  Pets are not allowed in our hotel.
- $\neg$  In all Crystal Hotels, smoking is not allowed in indoor areas.

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MEAL SERVICE HOURS AND THEIR UNITS

## HOURS MEALS

07.00 – 10.00 BREAKFAST – OPEN BUFFET - MAIN RESTAURANT

10.00 – 11.00 LATE BREAKFAST – CONTINENTAL - MAIN RESTAURANT

- 11.30 16.00 GÖZLEME GÖZLEME HOUSE
- 12.00 16.30 SNACK-SERVICE SNACK RESTAURANT

- 12.30 14.30 LUNCH OPEN BUFFET MAIN RESTAURANT
- 12.00 13.00 LUNCH CHILDREN BUFFET MAIN RESTAURANT
- 11.00 17.00 ICE CREAM SERVİCE PATTESERIE
- 10.00 18.00 CAKES AND TEA TİME PATTESERIE
- 19.00 21.30 DINNER OPEN BUFFET MAIN RESTAURANT
- 18.30 19.30 DINNER CHILDREN BUFFET MAIN RESTAURANT
- 19.00 21.30 TURKISH CUISINE A LA CARTE RESTAURANT
- 19.00 21.30 MEXICAN CUISINE A LA CARTE RESTAURANT
- 19.00 21.30 ITALIAN CUISINE A LA CARTE RESTAURANT)
- 19.00 21.30 FISCH CUISINE A LA CARTE RESTAURANT)
- 23.00-00.30 LATE NIGHT SNACK MAIN RESTAURANT
- $00.30-07.00\ \text{MINI}$  BREAKFAST OPEN BUFFET SULTAN BAR
- \*\* A la Carte restaurants is once per stay and with only pre bookings 1 time .

#### HOURS DRINKS

- 10.00 00.00 LOBBY LOUNGE BAR (LOCAL AND INTERNATIONAL DRINKS)
- 10.00 –18.00 PATTESERIE BAR (WARM DRINKS)
- 10.00 00.00 TERACE BAR (LOCAL DRINKS)
- 10.00 00.00 POOL BAR (LOCAL DRINKS)
- 16.00 00.00 GOLF BAR (LOCAL AND INTERNATIONAL DRINKS)
- 23.00 02.00 DISCO BAR (LOCAL DRINKS)
- HOURS ACTIVITIES
- 08.30 19.00 STEAM BATH
- 08.30 19.00 TURKISH BATH
- $08.30 19.00 \; SAUNA$
- 08.30 19.00 JACUZZI

#### 08.30 – 19.00 INDOOR SWIMMING POOL

## 08.30 – 19.00 FITNESS CENTER

#### 08.30 - 19.00 MOTORIZED AND NON MOTORIZED WATER SPORTS

08.30 – 19.00 POOLS (AKTIVITE, RELAX, CHILDREN)

10.00 - 12.00/14.00 - 16.00 WATER SLIDES

#### SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE

Service: Telephone, fax, billiards, video games, game room, internet café

Sports: Tennis balls, tennis rackets, tennis court lightening, motorized and non-motorized water sports

Wellness: SPA and beauty center, massage, rubbing

Beverage: Alcoholic drinks will not be served to children less than 18 years.

Children less than 7 years are not allowed in the A' la carte restaurants.

International champagnes, wine and liquor of high quality, cognac, whiskies.

Alcoholic drinks shall not be served in bottles.

Import drinks shall not be served in the restaurants.

Import alcoholic beverages between 01.00 and 10.00

No alcoholic drinks shall be served at breakfast.

Room service

The hotel management shall be entitled to make alterations subject to timely notification concerning the room service, the above listed services and their hours.