

2017-2018 WINTER SEASON FACT SHEET

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GENERAL INFORMATION OF THE HOTEL

Hotel name	: SENTIDO Zeynep Golf & Spa
Category	: 5 *
Address	: Taşlıburun Mevkii 07506 Belek - Serik / ANTALYA
Telephone	: 00 90 242 725 41 80 (p b x)
Telefax	: 00 90 242 725 42 00
Web site	: www.zeynegolfresort.com
Area	: 131.000 m ²
Total rooms	: 180 (SENTIDO Zeynep Golf & Spa)
Total beds	: 350 (SENTIDO Zeynep Golf & Spa)
General Manager	: Engin İNCEKARA
Company name	: Carya Turizm Yatırımları A.Ş.
Invoice address	: SENTIDO Zeynep Resort & Spa Taşlıburun mevkii 07506 Belek - Serik - Antalya - TÜRKİYE
Tax authority & tax number	: Çamlıca İhtisas Tax Office No: 452 019 4338
Spoken languages	: Turkish, English, German, Russian
Beach	: The hotel is located directly on the sea shore and has a sandy beach 250 m. long. Awarded with Blue Flag.

LOCATION

Airport	: Antalya (30 km)
The closest allocation place	: Kadriye (5 km)
The closest city centre	: Serik (18 km), Antalya (40 km)
The closest hospital	: Aspendos Hospital (15 km)
Golf Courses	: In radius of 0 - 10 km Golf courses are located. Nearest Golf course (250 meter far) is the CARYA Golf Club
Transportation	: There are public minibuses to Kadriye, Antalya, Side, Manavgat
Taxi	: Taxi station in front of the hotel 24 hours available.

OTHERS

Way of payment	: Cash, Mastercard, Eurocard, Visa. Money exchange is provided.
Pets	: Not accepted
Voltage	: 220 Volt
Non-smoking areas	: According to Turkish law nr.4207 smoking in indoor areas is prohibited.
Rules for alcohol consumption:	According to Turkish law, serving and consumption of alcoholic beverages is prohibited to persons less than 18 years of age.
Swimming pool rules	: Due to hygienic reasons, it is not permitted to use the pool facilities by children less than 2 years without wearing swim diaper pants.

***** ZEYNEP GOLF RESORT is a member of the International Hotel chain**

'SENTIDO Hotels & Resorts' since 1st of April 2012. ***

SENTIDO Zeynep Golf & Spa – Room Categories and Specifications

Main Building Rooms with garden- or forest view, Balcony or Terrace, Bathroom (shower or bath tub), WC, Central air conditioning, Hair dryer, Make-up mirror, Safety box, Direct dial Telephone, Mini-bar, Lcd TV with satellite broadcast, Music broadcast on TV, Wireless internet (free of charge). Tea & coffee set-up only in Suite rooms. 2 handicap rooms are available. Hotel is accessible for disabled people.

Room details	Total number of rooms: 180					
Room type	Standard Room	Superior Standard Room	Honeymoon Suite	Duplex Lake Suite	Terrace Suite	Champion Suite
Garden / Forest view	135	29	2	6	6	2
Balcony	X	X	X	X	X	X
Terrace	-	-	-	-	X	X
Room area / m2	40 m2	43 m2	52 m2	83 m2	65 m2	83 m2
Maximum Accommodation	3+1 / 2+2	3+1 / 2+2	2	4 only Adults	2 only Adults	4 only Adults
Bathtub	-	X	-	X 1. floor	-	X
Shower	X	X	X	X Ground floor	X	X
Jacuzzi	-	-	X	-	X	-
WC	X	X	X	X	X	X
Living room - bedroom	1 bedroom	1 bedroom	1 bedroom	2 bedrooms (Duplex)	1 bedroom	2 bedrooms (Duplex)
Direct dial Telephone	X	X	X	X	X	X
Tea & Coffee set-up	-	-	X	X	X	X
Music broadcast on TV	X	X	X	X	X	X
Satellite TV	X	X	X	X	X	X
Wireless internet	X	X	X	X	X	X
Carpet floor	X	X	X	X	X	X
Central Air Condition	X	X	X	X	X	X
Mini-Bar	X	X	X	X	X	X
Extra bed	X	X	X	X	X	X
Hair dryer	X	X	X	X	X	X
Safety box	X	X	X	X	X	X
Make-up mirror	X	X	X	X	X	X

Towel change : Daily or on request

Linens change : Once in 2 days

Room cleaning : Daily

SERVICES AND ACTIVITIES

<u>SENTIDO Zeynep Golf & Spa</u>	<u>Area</u>	<u>Depth</u>	<u>Specification</u>
Indoor pool	188 m ²	1,40 m	Fresh water & <i>heated</i>

Swimming pool rules :

-Due to hygienic reasons, it is not permitted to use the pool facilities by children less than 2 years without wearing swim diaper pants.

ENTERTAINMENT AND ANIMATION

Daytime Programs : Soft Animation, daily activities and aperitif games.

Evening Entertainment : Evening Programs, occasionally Live Music.

SPORTIVE ACTIVITIES:	FREE	WITH CHARGE	WELLNESS CENTER:	FREE	WITH CHARGE
6 Tennis Courts (* with Reservation, please read court rules)	X		Fitness Centre (not suitable for children under 16 years)	X	
Tennis court lightning		X	Sauna and Steam bath	X	
Tennis lessons and equipment		X	Turkish bath	X	
Table tennis	X		Indoor pool	X	
Basketball	X		Beauty Center		X
Nordic Walking	X		Massage, Peeling		X
SENTIDO Daybreak	X		OTHER SERVICES:	FREE	WITH CHARGE
FLEXI-BAR	X		Towel	X	
Darts	X		Hairdresser		X
Table games	X		Boutique		X
FIFA-Standard Football Pitch		X	Souvenirs		X
			Mini-Market		X
			Doctor, Nurse		X
			Jewellery		X
			Leather Shop		X
			Photographer		X
			Rent a-car		X
			Laundry services (washing, ironing)		X
			Telephone, Fax		X

Professional Football Pitch:

-1 FIFA-Standard football pitch with dimensions of 68 x 105 m.

-Only for professional Football Teams who booked a football training camp package at Sentido Zeynep Golf & Spa Hotel.

Tennis Court Rules :

-Individual tennis player are able to play 1 hour per day free of charge, further games are at extra charges. Registration required to the tennis coach at side.

-For all kind of group reservations the tennis courts are at extra charges.

Group reservations are only upon availability of the courts. For group reservation please do not hesitate to contact us in advance info@zeynepgolfresort.com .

RESTAURANTS & BARS - SENTIDO Zeynep Golf & Spa:

<u>Restaurant & Bar</u>	<u>Operation time</u>	<u>Services</u>
Main Restaurant	07:00 – 10:00	Breakfast
	10:00 – 11:00	Late Breakfast
	11:00 – 12:00	SENTIDO Late Breakfast
	12:30 – 14:30	Lunch
	14:30 – 16:30	Snack Menu & Buffet
	18:30 – 21:00	Dinner
	23:00 – 01:00	Soup and Late Snack
	01:00 – 07:00	Mini Breakfast Buffet
A la Carte	18:30 – 21:00	With Reservation (Free of Charge)
Lobby Bar	08:00 – 00:00	Local alcoholic & soft drinks and some import beverages.
	16:30 – 18:00	Coffee & Cake
Golfers Lounge Bar & Brasserie	16:00 – 08:00	Local alcoholic & soft drinks, and some import beverages.
Room Service	24 hours	<u>With Charge</u>

- ❖ Guests staying either at SENTIDO Zeynep Resort or SENTIDO Golf & Spa hotels can use all units (bars, restaurants, beach, sportive activities, animation, and other services) with same conditions.
- ❖ **Italian & Fish & Mexican A’la Carte restaurants is with reservation is necessary. Child(ren) under 12 years are not allowed.**
- ❖ The above mentioned hours and places of services can be changed due to the season and weather conditions.

ALL INCLUSIVE PACKAGE

- ❖ Welcoming on arrival and a welcome drink service (SENTIDO Zeynep Golf & Spa Lobby area)
- ❖ **Breakfast**
SENTIDO Zeynep Golf & Spa Main Restaurant (Open buffet)
- ❖ **SENTIDO Late Breakfast**
SENTIDO Zeynep Golf & Spa Main Restaurant (limited buffet)
- ❖ **Lunch**
SENTIDO Zeynep Golf & Spa Main Restaurant (Open buffet)
- ❖ **Dinner**
SENTIDO Zeynep Golf & Spa Main Restaurant (Open buffet)
- ❖ **Late night Buffet**
SENTIDO Zeynep Golf & Spa Main Restaurant (Soup and Mini-buffet),
- ❖ **Mini Breakfast Buffet**
SENTIDO Zeynep Golf & Spa Main Restaurant (01:00 – 07:00)
- ❖ Baby corner in the main restaurants (microwave oven, bottle heater, blender)
- ❖ Local alcoholic and soft drinks, Local Table wines (white / red / rose)
- ❖ Minibar in **SENTIDO Zeynep Golf & Spa** : Water and soft drinks +2 Beer, Refilled daily.
- ❖ Coffee & Cake hour
- ❖ Snack Menu & Buffet
- ❖ Internet terminals and Wireless in SENTIDO Zeynep Golf & Spa.
- ❖ Safe Box in the Room
- ❖ Towel, baby cot, baby high-chair
- ❖ 6 Tennis courts (upon availability, reservation necessary) ; 3 courts at Sentido Zeynep Resort (hard ground), and 3 courts at Sentido Zeynep Golf & Spa (artificial grass, quartz sand); **for tennis court rules please read page 5.**
- ❖ Sportive Activities (see page 5)
- ❖ Fitness center (Not suitable for children under 16 years)
- ❖ Turkish bath, Steam bath, Sauna
- ❖ Soft Animation during the day, and some evenings live music

Important Note

- ❖ The Hotel management reserves the rights to change or cancel any offered service without prior notice during the season due to the unexpected reasons (bad weather conditions, events & organizations, force majeure situations) .