



## **HOTEL FACT SHEET & WINTER CONCEPT**

### **GENERAL INFORMATION**

<b>HOTEL NAME</b>	<b>: SUENO HOTELS GOLF BELEK</b>
<b>NAME OF THE HOTEL</b>	: Official 5 Star
<b>ADDRESS</b>	: Kadriye Mah. Taşlıburun Cad. No:18-1/1-2 Serik / ANTALYA
<b>TELEPHONE</b>	: +90 242 710 30 00 (pbx)
<b>TELEFAX</b>	: +90 242 710 30 09
<b>WEB SITE</b>	: <a href="http://www.sueno.com.tr">www.sueno.com.tr</a>
<b>E – MAIL</b>	: <a href="mailto:info@sueno.com.tr">info@sueno.com.tr</a>
<b>HOTEL &amp; GOLF CLUB MANAGER</b>	:
<b>HOTEL &amp; GOLF CLUB MANAGER ASS.</b>	: Mr. Kemal ŞAHİN
<b>SALES &amp; MARKETING MANAGER</b>	: Mr. Kadir EĞİN
<b>PENSION TYPE</b>	: Deluxe All Inclusive
<b>YEAR OF CONSTRUCTION</b>	: November 2007
<b>SERVICE PERIOD</b>	: All Year round
<b>LANGUAGES</b>	: Turkish, English, German, Russian
<b>SYSTEMS &amp; CERTIFICATIONS</b>	: Quality Management System ISO 9001 Environmental Management System ISO 14001 Food Safety Management System ISO 22000 OHSAS Management System ISO 18001 Customer satisfaction – Complaints Management System ISO 10002 Green Key Blue Flag
<b>DISTANCE TO THE AIRPORT</b>	: Antalya (AYT) 30 km
<b>TRANSFER TIME</b>	: About 30 Minutes
<b>DISTANCE TO THE NEAREST CITY</b>	: Antalya 40 km
<b>DOWNTOWN, SHOPPING AND</b>	: Belek 5 km
<b>NEAREST HOSPITAL</b>	: Kadriye 3 km
<b>DISTANCE TO THE</b>	: Perge 30 km
<b>HISTORICAL PLACES</b>	: Termessos 65 km Phaselis 110 km Myra 180 km Aspendos 30 km Side 45 km

### **DESCRIPTION OF HOTEL**

<b>BUILD AND TERRITORY</b>	: The Beach is about 400 m far away from the main building and on 1.410.000 m <sup>2</sup> a large property. Located directly on 2 Professional Golf Courses. This hotel consists with total 174 rooms of 6 Floor. A proportion of 50% of the rooms are with golf views. Golf Club and Pro Shop are integrated in the main building. A shuttle service is available to Reception of Sueno Hotels Deluxe Belek.
<b>PLACE OF THE BEACH</b>	: Hotel building is to the private beach with Blue Flag and Sueno Hotels Deluxe Belek 400 m far away (Sand surface with length of 220 m). Pier, Beach Club, Pavillons, sunbeds and umbrellas are available for Guests <b>(Summer season)</b> .

### WELCOME & FAREWELL

Cold and hot Welcome drinks at Arrival for the Guests.
Personel accompanying for VIP Guests to the room.
Providing all the necessary informations for 24 hours by the hotel staff.
Parking for Free with Valet parking service.
Reservation priority at the Main Restaurant for handicapped guests.

### OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m <sup>2</sup>	Room View		Room Sections									Floor	Bathroom	
				Land	Golf	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpet	Shower	Bathtub
Standart Room	STD	84	30 - 35	X		1	1			1			1	2+2	X		1
Senior Room	SEN	71	35 - 45		X	1	1			1			1	2+2	X		1
Handicapped Room	STD	2	30 - 35	X		1	1			1			1	2+2	X	1	
Junior Suite Room	JUS	7	50 - 80	X	X	1	1			1			1	3+1	X		1
Jacuzzi Suite Room	JAC	4	65 - 70	X	X	2	1	1		1	1		1	3+1	X		1
Suite Room	SUI	4	55 - 60	X	X	2	1	1		1			1	3+1	X		1
King Suite	KSU	2	95		X	2	1	1		1	1	1	1	3+1	X		1

Jacuzzi Suite Room are in Maisonette Style. Lower Room is Bed Room with Bath Room and Balcony; Upper Room are with Jacuzzi – Sofa, Washbasin and Panoramic view. Here is a Split Aircondition.

### FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Senior Room	Handicapped Room	Junior Suite Room	Jacuzzi Suite Room	Suite Room	King Suite
Room Cleaning	X	X	X	X	X	X	X
Bathrobe and slippers	X	X	X	X	X	X	X
Visco bed variaties	X	X	X	X	X	X	X
Pillow menu (5 types)	X	X	X	X	X	X	X
Fruite plate upon arrival	X	X	X	X	X	X	X
Hot set-up (tea & coffee)	X	X	X	X	X	X	X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

### HONEYMOONERS

Up-grade upon availability to higher room category.
Heart-shaped cake served at the A'la carte restaurant (Sueno Hotels Deluxe Belek).
Fresh Flower arrangement at the room.
Fragrant candles and Incenses in the bathroom.
Fruit basket and a bottle of sparkling wine in the room.
First morning complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In).
Special sink decorated with flower leaves, only in the Suites.
1 time complimentary dinner in one a la carte restaurant with decorated table, bottle of sparkling wine. Date and the restaurant will be asked by Guest Relations during C/In for pre-booking (Sueno Hotels Deluxe Belek).
%25 discount by massages at the SPA Center.
Honeymoon room decoration (Roses, slippers, bathrobes, heart balloons etc.).

### FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m <sup>2</sup>				
Main Lobby	Lobby	24 hours				X		
Electronic Games	Ground Floor	10:00	00:00				X	
Outdoor and Indoor Pool	Ground Floor	08:00	21:00	360		X		
SPA Center	Ground Floor	08:00	21:00	1320		X	X	
Fitness Center	Ground Floor	08:00	21:00	85		X		
Proshop	Lobby	06:00	17:00				X	Golf Equipment
Driving Range	Outside	07:30	17:00				X	300 m length
Albatros Main Restaurant	Lobby			725	250 person	X		
Albatros Main Restaurant Terrace	Lobby			555	200 person	X		Depending on weather
Laundry & Dry Cleaning	Ground Floor						X	
Car Park	Outside					X		
Shuttle Service to Sueno Deluxe Hotel						X		Times will be determined depending on the season
Medical Service	Ground Floor	24 hours					X	at certain times visit
Basketball Court	Outside					X		1 Court
Tennis Courts	Outside					X		2 Quartz/-sand
Football Pitches	Outside						X	2 x 105m x 70m Gras & 2 x 20m x 70m Gras

**MEAL SERVICES & RESTAURANTS**

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Albatros Main Restaurant	Open Buffet	06:30	10:00	250 person	200 person	Fresh Orange Juice
Late Breakfast	Albatros Main Restaurant	Open Buffet	10:00	10:30	250 person	200 person	Fresh Orange Juice
Lunch	Albatros Main Restaurant	A'la carte Buffet	12:30	16:30	250 person	200 person	
Dinner	Albatros Main Restaurant	A'la carte Buffet	19:00	21:30	250 person	200 person	
Midnight Snack	Albatros Main Restaurant	Sandwich Buffet	23:30	01:00	250 person	200 person	
Snack	Club House Birdie Bar	Service	11:30	17:00		100 person	Extra Charge
Coffee & Tea Service	Greens Bar	Selfservice	16:00	18:00	80 person	100 person	

**BARS**

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Greens Bar (Lobby)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Greens Bar (Terrace)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Birdie Bar	Ground Floor	09:00	18:00			X	Local and Import alcoholic/nonalcoholic drinks
Vitamin & Pool Bar	SPA Center	09:00	21:00		X		Alcoholic/nonalcoholic drinks
Buggy Bar	Golf Courses					X	Daytime on Golf courses-Mobil

**Note:** Aged Whisky and special alcoholic beverages are extra.

**Local / some import drinks and nonalcoholic drinks:** Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Bitter, Vermouth, Cin, Vodka, Rum, Tequila, Cognac, Whisky, Liquer, Wine, Sparkling Wine. Some import drinks are served at certain bars.

**MINIBAR**

Bier (2 box)	Coca Cola (1 bottle)	Fanta (1 bottle)	Mineral Water (1 bottle)	Water (1 bottle)			
--------------	----------------------	------------------	--------------------------	------------------	--	--	--

**Note:** The contents of the minibar is checked daily.

**BRAND DRINKS WITH ALCOHOL**

<b>WHISKY</b>	CHIVAS REGAL 12 YO	JACK DANIELS	GLENLIVET 12 YO	J.WALKER RED LABEL	BALLANTINES
	DIMPLE	JEAM BEAM	JAMESON	J.WALKER BLACK LABEL	
	THE FAMOUS GROUSE	J&B			
<b>VOTKA</b>	FINLANDIA	RUSSIAN STANDART	STOLICHNAYA		
	ABSOLUT	SMIRNOFF			
<b>GIN</b>	GORDON'S	BOMBAY	BEEFEATER		
<b>RUM</b>	CACHACA JANEIRO	HAVANA CLUB	BACARDI	BACARDI BLACK	
<b>TEQUILA</b>	OLMECA GOLD	OLMECA ALTOS			
	OLMECA BLANCO	OLMECA PLATOS	JOSE CUERVO		
<b>COGNAC &amp; BRANDY</b>	HENNESSY VS	METAXA 5*	METAXA 7*	MARTEL VS	
<b>VERMOUTH</b>	MARTINI BIANCO				
	MARTINI ROSSO	MARTINI EXTRA DRY			

<b>RAKI</b>	TEKİRDAĞ GOLD	YENİ RAKI	YENİ RAKI YENİ SERİ	YEŞİL EFE	ALTINBAŞ
	TEKİRDAĞ YAŞ ÜZÜM	YENİ RAKI ALA			
<b>LIQOUR</b>	GRAPPA	BAILEYS	DRAMBUIE	BATIDA DE COCO	
	JAGERMEISTER	APEROL	AMARETTO	CAMPARI	SAMBUCA
	KAHLUA	GRAND MARNIER	SAFARI	COINTREAU	SAUTHERN COMFORT
	TIA MARIA	MALIBU	ARCHERS	SHERIDAN'S	FERNET BRANCA
<b>BEER</b>	EFES PİLSEN	EFES LIGHT	EFES DARK	BECKS	
<b>WINE</b>	TURKISH WINE (IMP & EXP 3 SORTS)				
<b>SPARKLING WINE</b>	IMPORT & EXPORT				

**Note:** All these alcoholic Brand drinks will be served at our certain Bars as a part of our Deluxe All Inclusive Concept.

### MEETING ROOMS

Name	m <sup>2</sup>	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail	Name	m <sup>2</sup>	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Pines	170	3,5 m	170	96	40	130	100	200	Dunes	101	3,5	90	51	30	80	60	120

### POOLS

Pool	Place	Size m <sup>2</sup>	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated
Outdoor and Indoor Pool	Indoor and Outdoor	360	1,40 cm	X	X	X		X
Child Pool	Outdoor	20	40 cm	X	X			

### SPA & WELLNESS

360 m <sup>2</sup> Outdoor and Indoor Pool	20 m <sup>2</sup> Outdoor Child Pool	5 Massage Rooms	3 Treatment Rooms	1 Massage Unit over Lake
1 Fitness Center	1 Vitamin & Pool Bar	1 Sauna	1 Turkish Bath	1 Steam Bath
1 Relax Area	1 Hairdresser			
<b>Free of Charge</b>	Fitness Center	Turkish Bath	Steam Bath	Sauna
	Relax Area	Outdoor and Indoor Pool	Outdoor Child Pool	Jacuzzi (in Pool)
<b>Extra Charge</b>	Massage	Body-Care Treatments	Manicure & Pedicure	Hairdresser

### SPORTS & ACTIVITIES

<b>Free of Charge</b>	2 Tennis Courts	Fitness Center	Pilates	Table Tennis	Basketball	Nordic-walking Tours
	Mountain-bike Tours	Dart	Water Gymnastic	Gymnastic	Aerobik	Step
Some Activities are in Sueno Hotels Deluxe Belek						
<b>Extra Charge</b>	Tennis Equipment	Football Fields	Baby Sitting			

**LOLLIPOP KIDS CLUB**

<p><b>In Sueno Hotels Deluxe Belek:</b>  *01-15 yrs (01-03 under parental control, 04-06 yrs,07-10 yrs)  *Special welcoming at the Mini Club for children  *Recording child's name, surname and room number on special designed badge  *Shows with Children's participation are organized every week  *Special birthday celebrations weekly  *Special shows for children  *Kids Cinema  *Kids Theatre  *Activity Rooms (painting)  *Ballet Hall and Lesson  *Climbing Wall  *Softball Pool  *Lollipop Mini Club Service hours can change according the season</p>	<p>*Baby Care Room  *Sleeping Room  *Library  *Cartoon TV channels in the rooms  *Baby Care Room  *Baby Trolley , Baby phone (by deposit)  *Toys for disabled children  *Waiting room for parents</p>
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**PAVILLONS & BEACH**

<p><b>Pavillon: (Summer season)</b>  *Beach 16, Pool 16, VIP Lounge 3  *Working hours 09:00 – 19:00  *Service is available by reservation from GR  *Mini Fridge, Incl. Safe, Service Bell, Ventilator and plug  *Hotel Staff will be glad to provide Vip food and beverage service  *Guest are welcomed with Sparkling Wine  *Cold towels, variety of ice-cream, cookies, special cocktails, Turkish pastry, fruits and etc.  *High speed WI-FI service</p>	<p><b>Beach: (Summer season)</b>  * Working hours 09:00 – 19:00  *Distance to hotel is 400 meter  *Sand and pebbles  *220 meters length private beach  *WC, shower, changing rooms  *Beach towels , beach umbrellas and sun beds are free of charge  *Pier size of 1800 m<sup>2</sup>  *Shuttle service to the Beach will be determined depending on the season</p>
---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**ENTERTAINMENT**

<b>Free of Charge</b>	Life Music (1 x Week)	Karaoke	Internet Cafe	Piano	Shows	
<b>Extra Charge</b>	Billard	Games with coin	Electronic Games	Table Football		

**Note: Some Activities are in Sueno Hotels Deluxe Belek**

**DIVERSES**

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Amex, Visa, Eurocard, Mastercard, Dinners
Late Check Out	X			X	If available; % 50 of the Rack Rate will charged
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				2 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	at certain times visit
Laundry Service	X			X	
Photocopy	X			X	
Fax	X			X	
Telephone	X			X	
Shops	X			X	Pro Shop, Market, Photo Shop, Hairdresser, Rent a Car



## **SUENO HOTELS DELUXE BELEK**

**\*All Sueno Hotels Golf Belek guests can use the below free and chargeable services during stay.**

### **\*FREE OF CHARGE FACILITIES**

Main Lobby, CIP Lounge, Cinema, Amphitheater, Spa Center, Fitness Center, Lollipop Mini Club, Main Restaurant, Car Park

### **\*EXTRA CHARGE FACILITIES**

CIP Lounge Rooms, Gameland, Shopping Center, Laundry & Dry Cleaning, Consol games

### **\*FREE OF CHARGE MEAL SERVICES & RESTAURANTS**

Main Restaurant, Lollipop Mini Club, Patisserie, Café Türk, Aperatif Service

### **\*EXTRA CHARGE A'la CARTE RESTAURANTS**

Teppanyaki & Asia, Mexsican, Italian, Turkish

**Not:** 0-6 Kids for Free, 7-12 %50 Discount.

### **\*FREE OF CHARGE BARS**

Lobby Bar, Lounge Bar, Gameland Bar, Disco, Café Türk, Vitamin Bar

**Not :** Large Selection of table Wines are available at the Main Restaurant.

### **\*EXTRA CHARGE CONGRESS CENTER**

Congress Centre has 22 conference rooms.

### **\*FREE OF CHARGE POOLS**

Main Pool, Island Pool, Indoor Pool, Outdoor Pool (connect with Indoor Pool), Indoor Children's Pool, Aquapark Pool (10 Slides), Aquapark Children's Pool (8 Child, 5 Baby Slides), Main Children's Pool, Mini Club Children's Pool, Mini Club Babies Sand Pool, Mini Club Splash Pool. All Pools are filled with fresh water. Except Indoor Pool are all other Pools outside.

**Note:** Outside Swimming Pool are closed in Winter season.

### **\*FREE OF CHARGE SPA & WELLNESS**

Indoor and Outdoor Pool, Children's Pool, Fitness Center, Step & Aerobic Section, Vitamin Bar, Turkish Bath, Steam Bath, Sauna, Relax Area

### **\*EXTRA CHARGE SPA & WELLNESS**

VIP Section, Spa Beauty Shop, Massages & Turkish Bath Treatments, Skin & Body Care, Adventure Shower, Mud Room, Sand Room, Ice Room, Salt Room, Russian Sauna, Wine Room, Straw/Hay Room, Hairdresser, Manicure & Pedicure, Hydrotherapy, Waterbed Relax Room, Botanic Garden and Thermal Bath





**\*FREE OF CHARGE SPORTS & ACTIVITIES**

Nordic Walking Tours, Mountainbike Tours, Step, Aerobic, Pilates, Zumba, Water Gym, Dart, Archery, Basketball, Boccia, Table Tennis, Shooting (Air-gun), Sport Tournaments, Tennis courts, Tennis & Golf Lessons with group, Fitness Center

**\*EXTRA CHARGE SPORTS & ACTIVITIES**

Private Fitness Lessons, Private Tennis Lessons, Tennis Equipment, Private Golf Lessons, 2 Professional Football Pitches, Babysitter

**\*FREE OF CHARGE LOLLIPOP KIDS CLUB**

01-15 age (01-03 under parental control, 04-06 age, 07-10 age), Special welcoming at the Mini Club for children, Shows with Children's participation are organized every week, Special birthday celebrations weekly, Special shows for children, Kids Cinema, Kids Theatre, Activity Rooms (painting), Ballet Hall and Lesson, Climbing Wall, Softball Pool, Baby Care Room, Sleeping Room, Library, Baby Trolley, Baby phone (by deposit), Toys for disabled children, Waiting room for parents, Lollipop Mini Club Service hours can change according the season.

**\*FREE OF CHARGE ENTERTAINMENT**

Karaoke nights, Shows of Famous Dance Groups from different countries, Acrobatic Shows, Special Events, Daily Tournaments, Evening Entertainment, Cinema

**\*EXTRA CHARGE ENTERTAINMENT**

Gameland, Ferris Wheel, Video Games, 7D Cinema, Pinball, Billard, Bowling, Bumper Cars, Play Station, Rodeo, The Mini Jet, Mini Rail, Riding Car, Swing Chairs, Trampoline, Crazy Swing, Top Sping, Soft ball pool, Discovery, Internet Cafe, Table Soccer, Air Hokey, Basket, Carousel, Gondol

**\*EXTRA CHARGE DIVERSES**

Doctor Service, Laundry Service, Photocopy, Fax, Telephone, Stores and Shops (Beach Wear, Bags, Leather, Home Textile, Sunglasses, Souvenir, Jewellery, Market, Sports Wear)

**All activities depend on season & weather conditions and Sueno Hotels Golf Belek may change programmes without any notice.**